

SCHMITT MUSIC SMALL STARS HANDBOOK



Schmitt Music's passion is to help our customers pursue their musical dreams. We continue to strive to introduce the musical arts to every generation.

We look forward to creating many *Small Stars!* Please contact us at rockstar@schmittmusic.com if you have any comments, suggestions or requests regarding your study.

Small Stars consists of several areas of study for both 3 & 4 year olds and 5 & 6 year old students. Classes include studies in;

- Ukulele & Percussion, Level 1 & 2
- Movement & Choreography
- Orff
- Music and fitness
- And many more

Classes

Classes are defined as ongoing weekly sessions. Some sessions may be four or eight weeks. There may be classes that are continuous or that have students go on to another level. Contact the instructor of the class for more details.

Tuition, Fees, Payment Options

To register for Schmitt Music's Small Stars, tuition must be paid in full at the time of registration. Tuition covers all classes for the length of class for which you are registering. Some tuition fees may also include the cost of materials. This will be noted in the class description.

A family discount is available when there are multiple family members in Small Stars at the same time. Other Schmitt Music discounts are not accepted when using the family discount. You may use whichever discount is greater.

Tuition for classes must be paid in full before the class begins; tuition may not be paid weekly or in installments. There are no registration fees associated with Small Stars.

No lessons or classes may be attended prior to payment.

Payment is made to Schmitt Music and may be made by cash, check, money order, MasterCard, VISA, American Express or Discover.

Attendance

Your child's success in Small Stars hinges on your commitment to their experience. Therefore, attendance is crucial. When you are unable to attend a class, they miss out on the valuable information being taught that day. It is important at Small Stars to keep student absences to a minimum. No make-ups or credit will be given for any classes missed.

Emergency Closings/Weather Cancellations

The decision to close Schmitt Music stores is based on many factors: mall closings, safety conditions, National Weather Service and state advisories. All reasonable efforts will be made to contact students in the event of a store closing.

Communication

To aid in efficient and timely communication with all families enrolled in Small Stars, we request that Schmitt Music be provided with up to date contact information including:

Email

Home Phone

Cell Phone

Work Phone

Withdrawals & Refunds

Student Withdrawal – Students should notify Schmitt Music personnel of intent to withdraw from Small Stars. If written notification (Small Stars Withdrawal Form) is received prior to the first class, a full refund will be given. If written notification is received after the class has started, no refund will be given.

Program Cancellation

Schmitt Music reserves the right to cancel classes with insufficient enrollment. In the event that a class is cancelled, students will be rescheduled.

Practice

Musical achievement requires self discipline and effort over a period of time.

- Practice in a quiet place
- Schedule a consistent, daily time for practice
- Use a quality instrument and ensure that it is in good working order
- Play often for family and friends
- Play a wide variety of music
- Communicate regarding lesson experiences
- Make a commitment to music study

Schmitt Music Products

As one of the country's largest music dealers, we select and purchase for our stores new and exciting products. Teachers receive basic information on these products and may occasionally recommend them for student purchase.

Students who are looking for a new instrument may benefit from the teacher's advice by trying instruments from the Schmitt retail floor during the lesson process.

Payment for all products is due upon receipt. Schmitt Music products may not be loaned out by a teacher.

Photography and Publicity

Photos may be taken, while in concert or rehearsals, for use in company brochures, advertising or other public relations projects. Photographs featuring registered students are considered eligible for publication unless the student or parent/guardian of a student under the age of 18 submits in writing a request for non-use. Any such request should be sent to rockstar@schmittmusic.com.

Security

Schmitt Music cannot take responsibility for items that are lost while in the store for any educational lesson, class, or event.